

Parking Meter CashKey to be Discontinued

Starting July 21, No New Keys Will be Sold and no Money Will be Added to Keys

Beginning July 21, the Montgomery County Division of Parking Management (DPM) will no longer sell new CashKeys or load additional value onto CashKeys. The manufacturer (Duncan Technologies) has just informed the County that the CashKey system is being permanently discontinued. The manufacturer is no longer producing the key and no longer supporting the system's computer software and hardware. The CashKey allows parkers to add time to County parking meters by inserting the key-like device into a special slot on the meter.

CashKey owners may continue to use their keys until the loaded balance is zero. CashKey holders may turn in their key to receive the \$15 refundable deposit and any remaining value stored on the key.

Parking customers may obtain refunds for their CashKey at the Bethesda Parking Sales Store, 4720 Cheltenham Drive (inside the Cheltenham Garage 42), 240-777-8770, or the Silver Spring Parking Sales Store (inside Town Square Garage 61), 809 Ellsworth Avenue, 240-777-8744. Both stores are open Monday through Friday, 7:30 a.m. to 4 p.m., except County holidays. Proof of identification and address must be presented.

An option for CashKey owners who use on-street meters in Bethesda is to apply their CashKey refund towards a smart meter debit card. These cards can only be used at the new on-street meters in Bethesda. The smart meters will be installed on-street in Silver Spring later this year and eventually in all the County parking districts.

As an alternative to using the CashKey, parking patrons are encouraged to use the Pay-by-Phone parking system that is currently available at every County parking meter. Sign up by visiting: <http://mc.mobile-now.us/> or call 301-830-7074 for assistance.

For Bethesda parkers, all the new, on-street, smart meters accept Visa, MasterCard, American Express and Discover credit cards in addition to coins or Pay-by-Phone.

More information about the County's parking locations, rates and programs is available on [DPM's website.](#)